

protocol	source IP	source port	destination IP	destination port	description
ICMP	LS EP paired to Cloud	Any	whitelist domain lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	N/A	Ping test
UDP	LS EP paired to Cloud	Any	DNS Server (8.8.8.8. by default)	53	DNS requests (unless DNS is on internal network)
UDP	LS EP paired to Cloud	Any	NTP Server (pool.ntp.org by default)	123	Time/Date sync (unless NTP is on internal network)
TCP	LS EP paired to Cloud	Any	whitelist domain manage.lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	80	Pairing code from Cloud Servers
TCP	LS EP paired to Cloud	Any	whitelist domain cdn.lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	80 & 443	Firmware Upgrades from Cloud Servers
TCP	LS EP paired to Cloud	Any	whitelist domain lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	443	User authentication
TCP	LS EP paired to Cloud	Any	whitelist domain lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	35060 & 35061	User registration, directory, call signaling
UDP	LS EP paired to Cloud	Any	whitelist domain lifesizecloud.com <i>or IP addresses shown in list below (IP addresses may change)</i>	10000-28000	Call media
TCP	LS EP paired to Cloud	Any	whitelist domains jwpsrv.com, jwpcdn.com, jwpltx.com, cloudfront.net, primlb.lifesizecloud.com, primpps.lifesizecloud.com and lifesizecloud.com	443	Lifesize Amplify (Recording), Desktop-chat and Mobile-chat

Note: firewall in stateful mode and symmetric UDP is required

Cloud Server IPs

Server Location	Front-End Server lifesizecloud.com	Firmware Download Server cdn.lifesizecloud.com	Admin Console manage.lifesizecloud.com
San Jose	192.155.215.197 169.45.75.100		
Dallas	23.246.195.8 184.173.213.195		
London	5.10.105.200		
Washington DC	50.97.60.166 169.55.87.188		
Hong Kong	119.81.134.226		
Mexico	169.57.7.200		
Melbourne	168.1.68.251		
Milan	159.122.152.111		
Amsterdam	5.153.63.162		
Toronto	169.53.184.72		
Tokyo	161.202.107.234		
Frankfurt	159.122.100.42		
Sao Paulo	169.57.160.228		
Chennai	169.38.84.49		
global		variable IP addresses (Please contact eLink Service & Support team for further information)	54.186.9.130

Pre-Install checklist

Installation site location information

company name
address
zip code
city

Local contact for installation site

name
e-mail
phone
cell

Local technical support contact (if different)

name
e-mail
phone
cell