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Comparison: RHUB, WebEx, Citrix and LogMeIn

RHUB web conferencing appliances are designed for large and small organizations. The following table compares the conferencing solutions from RHUB, WebEx, Citrix and LogMeIn.

- RHUB: the leading provider for multi-function web conferencing appliance
- WebEx: the leading hosted web conferencing service provider for large and medium organizations
- Citrix: the leading hosted web conferencing service provider for small organizations
- LogMeIn: the leading hosted remote support service provider for small organizations

Web Conferencing:

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
PC:				
Present and control remotely	✔	✔	✔	
Application sharing	✔	✔	✔	
Firewall & proxy friendly	✔	✔	✔	
Chat	✔	✔	✔	
File transfer	✔	✔		
Change colors from 256 to 32-bit true color for special applications	✔			
Pause meetings	✔	✔	✔	
Whiteboard	✔	✔		
Annotation	✔	✔	✔	
Schedule meetings	✔	✔	✔	
Auto-reconnection	✔	✔	✔	
Fit-to-screen display	✔	✔	✔	
View-only without download of any kind	✔ Patent pending			
Remote control speed*	3X Three times fast	1X	1X	
Recording	✔	✔	✔	
Video conferencing		✔		
Audio conferencing	✔	✔	✔	
Outlook integration	✔	✔	✔	
Mac:				
Remote present and control	✔	✔	✔	
File transfer	✔	✔		
Application sharing		✔	✔	
View-only without download of any kind	✔ Patent pending			

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Firewall & proxy friendly	✔	✔	✔	
Chat	✔	✔	✔	
Change colors from 256 to 32-bit true color for special applications	✔			
Pause meetings	✔	✔	✔	
Whiteboard	✔	✔		
Annotation	✔	✔	✔	
Schedule meetings	✔	✔	✔	
Auto-reconnection	✔	✔	✔	
Support PPC (Power PC)	✔	✔	✔	
Support Intel	✔	✔	✔	

Remote Support:

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
PC:				
Instant view and remote control	✔			✔
Remote reboot to regular or safe mode	✔			✔
File transfer	✔			✔
Auto-reconnect and auto-login	✔			✔
Multi-tiered concurrent support	✔			
Transfer support sessions	Q4/2008			✔
Support session queue	Q4/2008			✔
Switch to training mode	✔			
Remote logoff & login to different users	✔			✔
Send Ct+Alt+Del	✔			✔
Change colors from 256 to 32-bit true color for special applications	✔			
Auto-reconnection	✔			✔
Fit-to-screen display	✔			✔
Recording	✔			✔
Auto-remove remote client installation	✔			✔
Remote printing	Q4/2008			✔
Mac:				
Instant view and remote control	✔			✔
File transfer	✔			✔
Chat	✔			✔
Change colors from 256 to 32-bit true color for special applications	✔			
Auto-reconnection	✔			✔

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	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
Support PPC (Power PC)	✔			✔
Support Intel	✔			✔

Remote Access:

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
PC:				
Always on after power recycle or reconnection	✔			
Irreversible encryption of meeting passwords	✔			
Remote lock computer any time	✔			
Remote reboot to regular or safe mode	✔			
Multi-party access	✔			
File transfer	✔			
Remote logoff & login to different users	✔			
Send Ct+Alt+Del	✔			
Change colors from 256 to 32-bit true color for special applications	✔			
Auto-reconnection	✔			
Fit-to-screen display	✔			
Recording	✔			

Webinar:

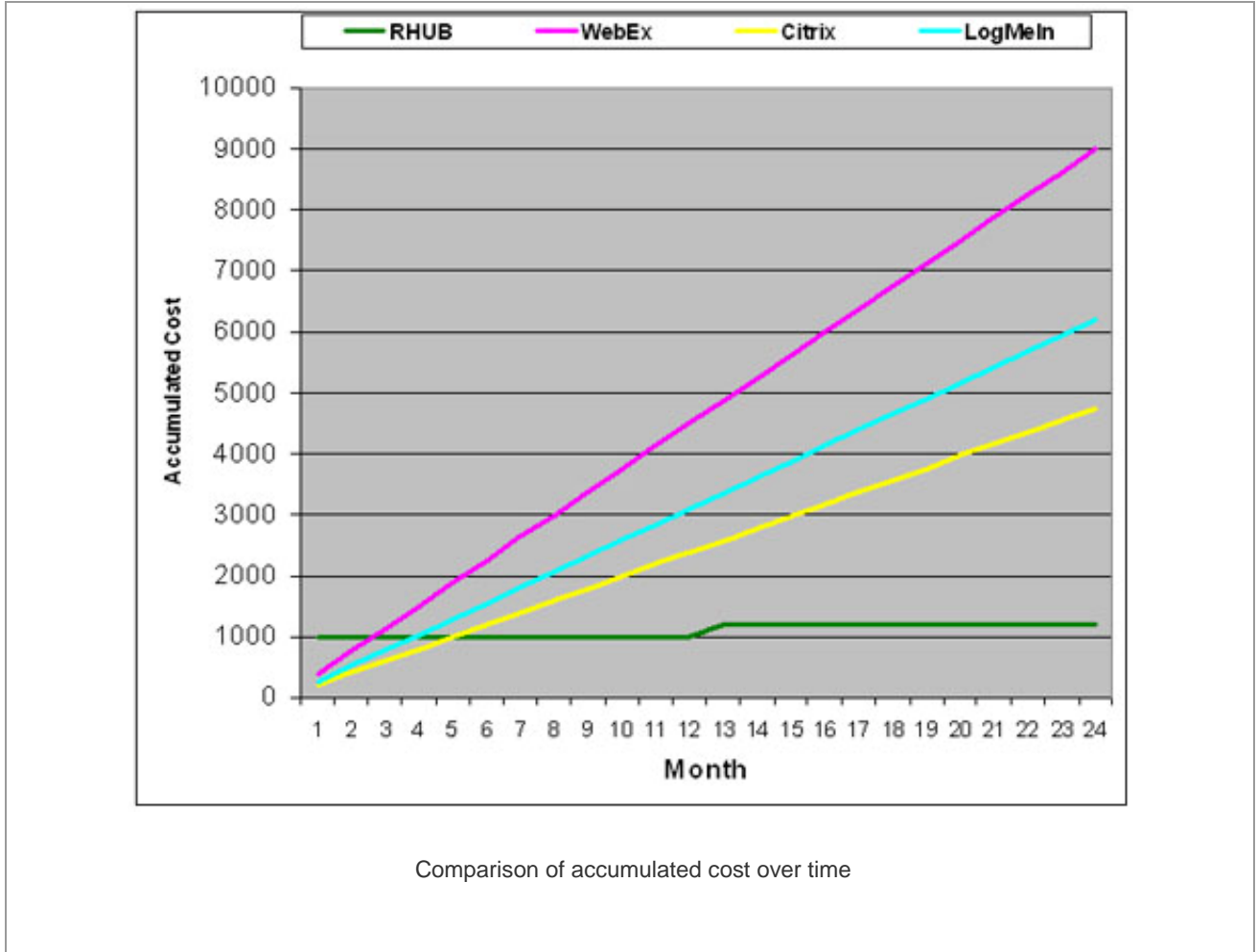| Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
Host:				
Present desktop or an application	✔	✔	✔	
Polling	Available Q4/08	✔	✔	
Reporting	Available Q4/08	✔	✔	
Audio conferencing	✔	✔	✔	
Recording	✔	✔	✔	
Attendees:				
View-only without download of any kind	✔ Patent pending			
Cross platforms	✔			
Support PC & Mac users	✔ Need download	✔ Need download	✔ Need download	

Security:

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
Transmission security	SSL & Proprietary	SSL & Proprietary	SSL & AES	SSL & Proprietary
Access security	Meeting ID and password	Meeting ID and password	Meeting ID	Session ID
My firewall protection for internal meetings	✔			

Misc.

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
Hybrid mode - Interactive attendees (meeting panelists) mixed with view-only attendees for the best user experience and performance	✔			
Customization (my logo, my home page, etc.)	✔			
LAN speed for internal meetings	✔			✔ (P2P tech)
Unlimited users to host meetings	✔			
Integration APIs	✔			
Directing attendees to my web page at the end of meetings	✔			
International language support	✔	✔	✔	✔

Payback:

Features	RHUB TurboMeeting-200	WebEx Meeting Center	Citrix GotoMeeting Corp	LogMeIn Rescue
Payback by owning TurboMeeting-200 (Comparison is based two meeting rooms. WebEx charges 5 meeting rooms as the minimum.)		2.5 months	5 months	4 months

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Comparison of accumulated cost over time

* RHUB has not conducted any accurate tests for speed comparison. The remarkable speed advantage for remote control is based on our user feedbacks and may vary for different users.